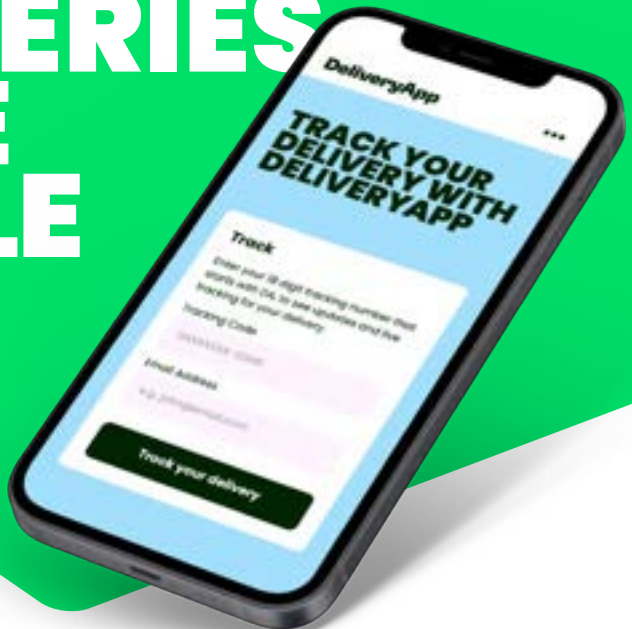# DeliveryApp

SAME DAY E-COMMERCE DELIVERIES MADE SIMPLE

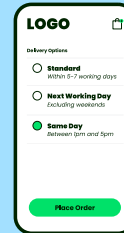Delivering for better

DELIVERYAPP AND YOU

Previously, same-day delivery offerings were reserved for a limited number of large e-commerce businesses, where customers residing in major UK cities were required to pay a premium in order to make the service profitable.

Our tech solution allows any e-commerce retailer to expand their same day delivery offering to customers across the UK, using our nationwide driver network.

- **Delivery label provided**
- **Instant proof of delivery**
- **Real time tracking**
- **Accredited Carbon Neutral deliveries**
- **1 tree planted for every delivery**

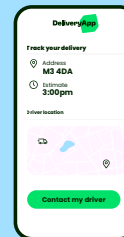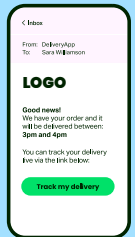## E-commerce deliveries for your customers:

Checkout
Once your customers have selected their items, they have the option of same day delivery when they checkout.

Note: This is based on preset checkout criteria being met.

Notifications
Upon completing their checkout, your customers will receive email notifications regarding their delivery, including updates on delivery timings.

Note: If customers download our app to track their delivery, they will also receive notifications.

Tracking
Your customers can track their delivery via desktop, or mobile or app, see live updates and contact their driver.

For added peace of mind, they will also see details of who their driver is, their vehicle and their rating.

Confirmation
On completing the delivery, our driver will take a photo and signature as proof of delivery which is available to view instantly.

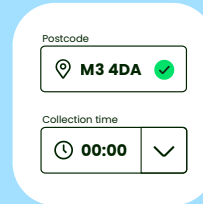The photo and signature are also time and location for added verification.

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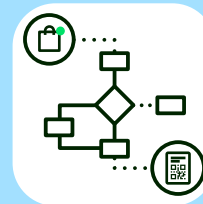
HOW IT WORKS

1 API Integration

To get started, integrate your website or warehouse management system with our API. We can work with companies of all sizes to support them through this process.

2 Select postcode and collection times

Postcode
M3 4DA

Collection time
00:00

Once the API is fully integrated, working with your DeliveryApp representative we will preset postcode availability and collection times. If all the booking criteria match, your customer is offered the same day delivery option at checkout.

3 Order and label creation

Once a customer has checked out, their information is passed to us via API to ensure:

- A driver is booked for the right time
- Customer notifications are set up
- Branded labelling is created for that customer

4 Route creation

30 minutes before the driver collects customer orders from your warehouse or designated pick-up point, the driver's route is created and optimised by our technology, ready for the goods to be collected.

5 Collection, scan and proof of delivery

Once the route is optimised, the courier driver will collect, scan and deliver all the items in the order optimised for them by our delivery technology. Any items that were not able to be delivered, will be returned to the designated point.

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WANT TO FIND OUT MORE?

- Call our friendly team on 0345 066 0100

- Have any questions? Email our team at support@deliveryapp.com

0345 066 0100
support@deliveryapp.com
www.deliveryapp.com

DeliveryApp